



STATE EMPLOYEES' INSURANCE BOARD

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Faye Nelson
Chair

William L. Ashmore
CEO

Coronavirus (COVID-19) Statement

Our priority is offering the best resources we have available to the members of our plan. The SEIB is closely monitoring the situation as it develops. We are following the guidance issued by the Governor's Office, the U.S. Centers for Disease Control and Prevention (CDC) and the Alabama Department of Public Health (ADPH). Given the current situation, members of our plans will not be charged a copay for COVID-19 testing.

We are constantly communicating with our vendors to ensure seamless access to health insurance benefits for our members. As requested by the Governor, we have enacted our continuity of business plan, and we are continuing to offer the essential functions of our agency. We are not currently seeing visitors in the office, but we are available by phone, email or fax.

If you have questions about the benefits offered by our plans, please call the number on the back of your health insurance card.

Members of our plans are encouraged to visit our website www.alseib.org for the most current information from our Agency. You can also follow us on Twitter - @alseib1.

Helpful Resources:

The [CDC's website](#) has helpful guidance and updated information about the disease.

If you have health-related questions, contact your primary care physician. Our members can also use [Teladoc](#) (available for BCBS members) or [UHC Virtual Visits](#) (available for Medicare members).

Medicare Members:

Please visit the UnitedHealthcare (UHC) website for [UHC's general information about COVID-19](#) or [UHC's frequently asked questions](#) about COVID-19. Please call 866-890-0562 with questions about your UHC coverage.

Non-Medicare Members:

For medical coverage questions, please visit the [Blue Cross Blue Shield of Alabama](#) website. Please call 800.824.0435 with questions about your medical coverage.

For prescription coverage questions, please visit the [OptumRx](#) website. Please call 844.785.1604 with questions about your prescription drug coverage.

The State Employees' Insurance Board complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-216-3144.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-216-3144。